



## **AGENDA – Executive Training Session IV**

**THEME - CRHA's Role in the Future of Healthcare in Cedar Rapids Community**

**3:00 – 3:20 Background of Community Anticoagulation Clinic and Vision for the Future**  
Dr. James Levett

**3:30 – 3:40 Update on Community Anticoagulation Therapy (CAT) Clinic**  
Carla Huber

**3:30 – 3:50 Lean/Six Sigma Analysis of Current Processes in Anticoagulation Management**  
Tim Taylor and Brion Hurley, Rockwell Collins

**3:50 – 4:00 Health Literacy Issues in CAT Clinic Patients**  
Nancy Glab, Kirkwood Community College

**4:00 – 4:20 Break**

**4:20 – 4:30 Business Case for Quality in Healthcare**  
Dr. Barb Muller, Wellmark BCBS

**4:30 – 4:40 The Present and Future State of Community Healthcare Projects**  
Donna Cooper, PCI

**4:40 – 5:00 Moderator for Community Dialogue**  
Lee Clancey, Facilitator of Q & A period

**Adjourn**